MALLA REDDY VISHWAVIDYAPEETH
(DEEMED TO BE UNIVERSITY)

Recognised Under Section 3 of The UGC Act, 1956, Vide Notification No.9-4/2024-U.3(A) by Department of Higher Education, Ministry of Education, Government of India.

Ref. No: MRV/Policies/037 **Date: 05.10.2026**

NOTIFICATION

In pursuance of the resolution passed by the Executive Council at its meeting held on 03/10/2026 **vide Resolution No. EC-8-07 as adopted in 3rd October 2026.**

It is hereby notified for the information of all concerned that **Malla Reddy Vishwavidyapeeth**, has published the **"Student Welfare and Support Policy"** for information to all concerned. The **Student Welfare and Support Policy Document** mainly comprises the following parts:

- **Academic Support and Mentoring**
- **Mental Health and Medical Assistance**
- **Inclusion, Safety and Anti-Ragging**
- **Grievance Redressal and Monitoring**

The **Student Welfare and Support Policy Document** will serve as detailed guidelines and will be useful to all concerned. It will come into force with immediate effect.

Registrar

MALLA REDDY VISHWAVIDYAPEETH Suraram Hyderabad (Deemed to be University)

Copy to

1. Hon'ble Chancellor, Malla Reddy Vishwavidyapeeth
2. Hon'ble Vice Chancellor, Malla Reddy Vishwavidyapeeth
3. Pro Vice Chancellor, Academics & Accreditation, Malla Reddy Vishwavidyapeeth
4. Pro Vice Chancellor, MRTC, Malla Reddy Vishwavidyapeeth
5. Deans/Principals/Directors of all Constituent Colleges/Schools of Eminence, Malla Reddy Vishwavidyapeeth
6. Director (Research), Malla Reddy Vishwavidyapeeth
7. Controller of Examinations, Malla Reddy Vishwavidyapeeth
8. Finance Officer, Malla Reddy Vishwavidyapeeth
9. IQAC Coordinator, Malla Reddy Vishwavidyapeeth
10. Web Master for uploading on the Malla Reddy Vishwavidyapeeth Website



MALLA REDDY VISHWAVIDYAPEETH

(Deemed to be University)

Recognised under section 3 of The UGC Act, 1956, vide Notification No.9-4/2024-U.3(A) by Department of Higher Education, Ministry of Education, Government of India.

MRV STUDENT WELFARE POLICY

STUDENT WELFARE AND SUPPORT POLICY

1. PREAMBLE

Malla Reddy Vishwavidyapeeth (MRV) recognises that student welfare is an essential component of quality higher education. The University is committed to providing a safe, inclusive, supportive and student-centred learning environment that promotes academic success, physical health, psychological well-being, personal development, social responsibility and employability.

This Policy establishes a comprehensive framework for student welfare and support services across the University's constituent institutions, schools, departments, centres and other academic units, as applicable. It aims to ensure that students have access to appropriate support mechanisms throughout their academic journey, irrespective of their background, financial circumstances, gender, disability or other individual needs.

2. OBJECTIVES

The objectives of this Policy are to:

1. Promote the physical, mental, emotional, social and academic well-being of students.
2. Provide accessible and responsive student support services.
3. Facilitate equal opportunities, inclusion and non-discrimination.
4. Support students facing financial difficulties, personal challenges or academic barriers.
5. Prevent ragging, harassment, bullying, discrimination and other forms of misconduct.
6. Strengthen student participation in sports, cultural activities, leadership, community engagement and extracurricular programmes.
7. Provide career guidance, mentoring and employability support.
8. Establish transparent mechanisms for receiving, addressing and monitoring student welfare concerns.
9. Promote awareness of student rights, responsibilities, institutional rules and available support services.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

3. SCOPE AND APPLICABILITY

This Policy shall apply to all students enrolled in programmes offered by MRV, including undergraduate, postgraduate, doctoral and other approved programmes, subject to the applicable regulations governing each programme.

The Policy shall cover the University's constituent institutions, Schools of Eminence, academic departments, centres, hostels and other student-related facilities, wherever applicable.

The provisions shall be implemented in coordination with the relevant institutional heads, Deans, Heads of Departments, faculty members, administrative offices and statutory or other duly constituted committees.

Where a programme is governed by a professional regulatory council, the relevant programme-specific requirements shall also apply.

4. REGULATORY FRAMEWORK

This Policy shall be implemented in accordance with the applicable provisions of:

1. University Grants Commission Act, 1956, and applicable UGC regulations.
2. UGC (Redressal of Grievances of Students) Regulations, 2023, as amended or superseded.
3. UGC regulations on the prevention and prohibition of ragging in higher educational institutions.
4. UGC regulations concerning the prevention and redressal of sexual harassment of women employees and students in higher educational institutions.
5. Applicable regulations and directions concerning equity, inclusion, accessibility and protection against discrimination.
6. Applicable disability rights legislation and other relevant Central and State laws.
7. Relevant regulations of professional statutory and regulatory councils.
8. MRV's Statutes, Ordinances, approved policies, rules and procedures.

In case of any inconsistency, the applicable law or statutory regulation shall prevail.

5. GUIDING PRINCIPLES

Student welfare services shall be guided by the following principles:

Equity and inclusion: Fair access to student support services without unlawful discrimination.

Accessibility: Support services shall be accessible and communicated in appropriate formats.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

Confidentiality: Personal information shall be handled responsibly and disclosed only where authorised or legally required.

Dignity and respect: Every student shall be treated with fairness and respect.

Student participation: Students shall be encouraged to contribute to welfare initiatives and provide feedback.

Timely response: Student concerns shall be addressed through appropriate and transparent procedures.

Accountability: Designated University officials and committees shall be responsible for implementing and monitoring welfare measures.

6. STUDENT WELFARE ADMINISTRATION

1. The University shall designate an appropriate office or official to coordinate student welfare and support activities.
2. The designated office shall coordinate with the concerned Schools, constituent institutions, departments, hostels and support units.
3. The University may constitute a Student Welfare Committee or other appropriate body to advise on student welfare initiatives, review student concerns, recommend improvements and monitor the implementation of this Policy.
4. The composition, tenure, powers and functions of such committees shall be determined by the competent authority.
5. The University shall communicate the contact details and procedures for accessing student welfare services through the official website, student handbook, orientation programmes or other appropriate channels.

7. ACADEMIC SUPPORT AND MENTORING

The University shall encourage appropriate academic support mechanisms, including:

1. Faculty mentoring and academic advising.
2. Remedial, bridge and supplementary learning support, where required.
3. Guidance on course registration, academic progression, attendance and assessment requirements.
4. Support for students experiencing academic difficulties.
5. Referral to counselling or other support services where academic concerns are associated with personal or emotional difficulties.

MALLA REDDY VISHWAVIDYAPEETH (Deemed to be University) Suraram Hyderabad

6. Orientation programmes for newly admitted students.
7. Appropriate assistance for students returning after an authorised break or other interruption, in accordance with University regulations.

The relevant academic units shall monitor student progress and facilitate timely intervention, while respecting student privacy and applicable academic rules.

8. MENTAL HEALTH AND EMOTIONAL WELL-BEING

1. The University shall promote awareness of mental health, emotional well-being, stress management and healthy coping strategies.
2. Counselling services may be provided through qualified professionals, designated counsellors or authorised external service providers.
3. Students shall be encouraged to seek assistance for academic stress, anxiety, interpersonal difficulties, adjustment challenges, personal concerns and other well-being issues.
4. Counselling shall be handled with sensitivity and appropriate confidentiality, subject to applicable law and safeguarding requirements.
5. The University may organise awareness programmes, workshops, peer-support activities and well-being initiatives.
6. Where a student requires specialised clinical or emergency care beyond the University's available services, appropriate referral to qualified healthcare professionals or emergency services shall be facilitated.
7. Peer-support arrangements, where introduced, shall not substitute for professional mental health services.

9. HEALTH, HYGIENE AND MEDICAL ASSISTANCE

The University shall endeavour to facilitate appropriate student health and safety measures, which may include:

1. Access to first aid and emergency response arrangements.
2. Information regarding available medical facilities and referral services.
3. Health awareness programmes, medical camps and preventive health initiatives.
4. Promotion of personal hygiene, sanitation, nutrition and healthy lifestyles.
5. Appropriate emergency assistance during University activities.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

6. Health and safety measures in laboratories, workshops, hostels, sports facilities and other relevant areas.

Medical facilities and services shall be provided according to the infrastructure, resources and arrangements approved by the University.

10. FINANCIAL ASSISTANCE AND SCHOLARSHIPS

1. The University shall disseminate information about applicable Government scholarships, fee concessions, financial assistance schemes and other eligible support programmes.
2. Eligible students may be assisted with application procedures, documentation and submission of scholarship applications.
3. The University may establish or facilitate institutional financial assistance, scholarships, student aid funds or fee-related concessions, subject to approval, availability of funds and prescribed eligibility conditions.
4. Financial assistance shall be awarded according to published criteria, applicable regulations, financial capacity and the decisions of the competent authority.
5. The University may provide guidance to students experiencing financial hardship and refer them to appropriate assistance schemes where available.
6. No financial assistance shall be treated as automatic unless the student satisfies the applicable eligibility conditions and the assistance has been duly sanctioned.

11. INCLUSION, EQUITY AND ACCESSIBILITY

The University shall endeavour to provide a welcoming and inclusive learning environment for students from diverse social, economic, cultural and educational backgrounds.

1. Promote equal access to academic and non-academic opportunities.
2. Address complaints of discrimination through the applicable statutory and institutional mechanisms.
3. Facilitate reasonable accessibility measures for students with disabilities, subject to applicable law and programme requirements.
4. Promote awareness of equity, mutual respect and inclusive behaviour.
5. Provide appropriate induction and support for students requiring additional assistance.
6. Take suitable action against prohibited discrimination, harassment or victimisation in accordance with applicable rules.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

Requests for accommodation or support shall be considered through appropriate procedures, with due regard to individual needs, legal requirements and academic or professional standards.

12. STUDENT SAFETY, ANTI-RAGGING AND HARASSMENT PREVENTION

1. The University shall maintain and implement the applicable anti-ragging measures, including the constitution and functioning of required committees, squads and reporting mechanisms.
2. Ragging in any form shall be prohibited. Complaints shall be addressed in accordance with applicable UGC regulations and other relevant laws.
3. The University shall maintain the required mechanism for addressing sexual harassment complaints in accordance with the applicable statutory framework.
4. Bullying, intimidation, threats, violence, stalking, harassment and other prohibited conduct shall be dealt with under the applicable University rules and laws.
5. Students shall be informed of the available reporting channels, emergency contacts and applicable complaint procedures.
6. Complaints shall be handled fairly, sensitively and without unlawful retaliation against complainants or witnesses.
7. Where an allegation falls within the jurisdiction of a statutory committee or other legally prescribed mechanism, it shall be referred to and handled through that mechanism.

13. HOSTEL AND RESIDENTIAL STUDENT SUPPORT

Where hostel or residential facilities are provided, the University shall endeavour to ensure:

1. Safe, hygienic and reasonably maintained accommodation.
2. Access to designated wardens or responsible officials.
3. Clear communication of hostel rules and student responsibilities.
4. Appropriate arrangements for reporting safety, maintenance and welfare concerns.
5. Access to emergency contacts and medical assistance arrangements.
6. Measures to prevent ragging, harassment and other prohibited conduct.
7. Appropriate grievance procedures for residential students.

Hostel facilities, eligibility, allocation, fees, discipline and related matters shall be governed by the applicable hostel rules and approved procedures.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

14. SPORTS, CULTURAL AND EXTRACURRICULAR ACTIVITIES

The University shall encourage student participation in sports, physical fitness, cultural programmes, literary activities, technical events, clubs, societies, community engagement and other approved extracurricular activities.

Such activities shall aim to promote leadership, teamwork, creativity, discipline, interpersonal skills and holistic development.

Participation shall be subject to applicable rules, safety requirements, eligibility conditions and availability of facilities.

15. CAREER GUIDANCE AND EMPLOYABILITY SUPPORT

The University may facilitate career development through:

1. Career counselling and career awareness programmes.
2. Placement and recruitment-related activities.
3. Internship and industry interaction opportunities.
4. Skill development and employability training.
5. Entrepreneurship and innovation support.
6. Guidance on higher education, competitive examinations and professional development.
7. Alumni interaction and mentoring, wherever feasible.

Career and placement services shall be coordinated with the relevant University offices and academic units. Participation in such activities shall not guarantee employment or placement.

16. STUDENT GRIEVANCE REDRESSAL

1. The University shall maintain the student grievance redressal mechanisms required under applicable UGC regulations.
2. Students may submit grievances relating to academic matters, administrative services, facilities, discrimination, harassment, hostel concerns or other matters within the jurisdiction of the relevant mechanism.
3. Grievances shall be submitted through the notified online portal, designated email, written application or other approved channel.
4. Each grievance shall be directed to the appropriate authority or committee according to its nature and jurisdiction.

MALLA REDDY VISHWAVIDYAPEETH (Deemed to be University) Suraram Hyderabad

5. Complaints shall be handled in accordance with prescribed procedures, applicable timelines, principles of natural justice and confidentiality requirements.
6. Students shall be informed of the applicable appeal mechanism, including recourse to the University Ombudsperson where provided under the relevant regulations.
7. Urgent safety concerns and allegations requiring immediate protective action shall be brought promptly to the attention of the appropriate authority.

This Policy does not replace or override any statutory grievance, anti-ragging, sexual harassment or other legally prescribed complaint mechanism.

17. STUDENT PARTICIPATION AND FEEDBACK

The University shall encourage constructive student participation in institutional life through appropriate forums, student associations, clubs, committees and consultation mechanisms, as approved by the competent authority.

Feedback may be collected through student surveys, mentoring interactions, course evaluations, welfare consultations and other suitable methods.

The feedback shall be reviewed periodically to identify recurring concerns, improve support services and strengthen student satisfaction.

Student participation shall be subject to the University's rules and shall not interfere with statutory governance or academic decision-making.

18. STUDENT AWARENESS AND COMMUNICATION

The University shall communicate information concerning student welfare services through appropriate channels, including:

1. University website and student portal.
2. Student handbook and programme information materials.
3. Orientation and induction programmes.
4. Notices, circulars and official communication channels.
5. Awareness programmes and student interactions.

Information should include relevant eligibility criteria, service availability, application procedures, complaint channels and designated contact details.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

19. CONFIDENTIALITY AND RECORD MANAGEMENT

Student welfare records shall be maintained by the designated offices in accordance with applicable law and University record-retention requirements.

Access to personal or sensitive information shall be restricted to authorised persons on a need-to-know basis.

Information may be disclosed where required by law, necessary for an authorised safeguarding response, or otherwise permitted under applicable rules.

The University shall endeavour to maintain accurate records of welfare activities, referrals, assistance provided, complaints handled and corrective measures, while protecting student privacy.

20. ROLES AND RESPONSIBILITIES

20.1 Vice-Chancellor / Competent Authority

1. Provide institutional oversight and approve welfare initiatives within the applicable governance framework.
2. Ensure that appropriate administrative arrangements are established.

20.2 Registrar

1. Coordinate administrative implementation of the Policy.
2. Facilitate communication between relevant University offices and committees.
3. Place matters requiring approval before the competent authority.

20.3 Designated Student Welfare Office / Officer

1. Coordinate student support services and welfare activities.
2. Disseminate information about available services.
3. Maintain relevant records and prepare periodic reports.
4. Identify recurring student welfare concerns and recommend improvements.

20.4 Deans, Heads of Departments and Institutional Heads

1. Facilitate implementation within their respective units.
2. Support student mentoring, awareness and referral arrangements.
3. Address matters falling within their delegated authority.

20.5 Faculty Members, Mentors and Wardens

1. Guide students and identify concerns requiring appropriate support.

MAILA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

2. Refer students to designated services when necessary.
3. Report serious safety or safeguarding concerns through the prescribed channels.

20.6 Students

1. Familiarise themselves with University rules and available support services.
2. Treat fellow students, staff and other members of the University community with respect.
3. Use welfare and grievance mechanisms responsibly.
4. Cooperate with applicable safety, disciplinary and institutional procedures.

21. MONITORING AND QUALITY ASSURANCE

The designated office shall periodically review the implementation and effectiveness of this Policy in coordination with the relevant University authorities.

1. Student participation in welfare and support programmes.
2. Availability and utilisation of counselling and health services.
3. Scholarship and financial assistance facilitation.
4. Grievance trends and the status of corrective measures.
5. Accessibility and inclusion-related initiatives.
6. Student feedback and satisfaction.
7. Recommendations for improving student support services.

A periodic report may be submitted to the competent authority or relevant committee. Where appropriate, findings may be shared with the Internal Quality Assurance Cell (IQAC) for institutional quality improvement.

22. IMPLEMENTATION AND REVIEW

The University shall implement this Policy through the relevant offices, committees and academic units, subject to available resources, applicable regulations and approval of the competent authority.

The Policy shall be reviewed at least once every three years or earlier when required by changes in law, UGC regulations, professional council requirements or institutional needs.

Amendments shall be made through the prescribed approval process.

23. APPROVAL AND EFFECTIVE DATE

This Policy shall come into effect from the date of approval by the competent authority of Malla Reddy Vishwavidyapeeth.

MALLA REDDY VISHWAVIDYAPEETH
Suraram
Hyderabad
(Deemed to be University)

The provisions shall be read together with the University's Statutes, Ordinances, regulations and other approved policies. Matters not expressly covered by this Policy shall be dealt with under the applicable laws, statutory regulations and University rules.

Sd/-

Registrar

